Subject Group
Info and Service Center Hönggerberg IH

Your Building Manager
Subject Group IH, HIL D 25.1
Stefano-Franscini-Platz 5
CH-8093 Zurich

How to reach us

Phone +41 44 633 33 00
Email fs_gmh_isc@ethz.ch
Internet www.ethz.ch/facility-services

Opening hours ISC
Monday - Friday 07.00 - 17.00

Phone numbers of the emergency desk
Internal number 888
External number +41 44 342 11 88
Aid room HIL D 31.2

Notifications
Do not hesitate to inform us about irregularities, defects or unusual incidents, we will gladly assist you!

Inquiries
If you have any queries please contact the ISC or send an inquiry via the real estate portal: www.immobilien-services.ethz.ch

Our services

• Key management:
  We are happy to help with questions related to keys for ETH buildings. We organise issuing or returning keys, the procedure for lost keys, ordering keys, day access keys, etc.

• Electronic access and card validation:
  Do you need to validate your ETH card, or do you need entry to a building using your ETH card? The ISC can help.

• Lost property office:
  Have you lost, forgotten or found something? Your closest ISC will be happy to help.

• General provision of information and receipt of fault reports.
  We take the time to respond to your requests.
Your contact persons in Subject Group IH

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