# Travel behavior and the future of transportation systems: From the COVID era to the technology era



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## NSL colloquium

Transport planning: Where do we go now?

Zurich, Dec 8, 2023

# Outline

- Motivation: Tel-Aviv Metro Case Study
- The critique: Covid and Technology
- Behavior is the Key
- COVID impacts
- Technology
  - The technology hype
  - Behavior modelling challenges
  - Typology of approaches
  - Key behavioral findings
  - Congestion pricing and the metro
  - Policy implications
- Mobility and the city in 2100

### **Motivation: Tel-Aviv Metro Case Study**

- Population: 4 Million
- 44% of the population and 50% of the employment in Israel
- One of the most congested metropolitan areas in the world (21<sup>st</sup> according to TomTom).
- Population growth rate 2% in the last decade
- Estimated population in 2040:
  5.4 Million
- In Europe, there is no metropolitan over 3 Million without a Metro.

### ➡ So, do we need a Metro?



### **Tel-Aviv Mass Transit Plan**



### Tel-Aviv Mass Transit Plan





# **The Critique:**

# From COVID-19 to Technology

# **Behavior is the Key**

### Can be a SILVER BULLET: All will share.....

- Work from home and other digital activities
- Less car ownership, more sharing, use of MASS
- Higher capacity, more efficient supply, traffic flow

### Can result in HELL: All will travel more.....

- Increased VMT
  - New modes of travel, heaper and more convenient travel, multi-tasking, Value of Time (VOT)
- New population groups who can travel by car
- Reduce transit use
- Escalating on-demand delivery
- Further suburbanization

### **Behavior is the Key**

Hörl, S., Ciari, F., & Axhausen, K. W. (2016). Recent perspectives on the impact of autonomous vehicles. *Arbeitsberichte Verkehrs-und Raumplanung*, 1216.

**AV** impacts

induced demand | congestion | lower speeds | higher travel times | higher delivery demand

increased accessibility | efficient deliveries

8

## **COVID Impacts**

Hintermann, B., Schoeman, B., Molloy, J., Schatzmann, T., Tchervenkov, C., & Axhausen, K. W. (2023). The impact of COVID-19 on mobility choices in Switzerland. *Transportation Research Part A: Policy and Practice*, 169, 103582. Du, W., Winkler, C., & Axhausen, K. W. (2021). How did COVID-19 shift time use patterns in Switzerland?. Arbeitsberichte Verkehrs-und Raumplanung, 1652.

Before/after pandemic comparison using tracking app & survey (3,700 participants):

- Pandemic onset:
  - 60% distance traveled (km/day) reduction (all modes, but less for walking)
- After pandemic (May 2021):
  - Travel distances regain pre-pandemic levels, but public transport ridership is still at 40% of the prepandemic rate
  - Mode share, purpose share, and travel patterns have significantly changed

### **COVID Impacts on Traffic**

As lockdowns are lifted, car trips tend to return to pre-COVID levels (Waze, 2021)



# Joint Israel-Czech Research

Shiftan, Kogus, Gal-Tzur, and Brůhová-Foltýnová, 2022 (Working Paper)

First loc	kdown	
<b>April-May 2020</b> First Survey	June 2020 Second Survey	July 2022 Third Survey
<ul> <li>Personal data RP – Before COVID</li> <li>RP/SP – While lockdown</li> <li>SP – After pandemic</li> </ul>	<ul> <li>RP – After first lockdown</li> <li>SP – After pandemic</li> </ul>	<ul> <li>Changes in personal Data</li> <li>RP – After lockdown</li> </ul>
2,400 Participants Releva	<b>2,000 Participants</b> <b>Int Set (workers who answere</b>	tini 1,070 Participants ed all three surveys):
	860 participants	S

## Joint Israel-Czech Research

Shiftan, Kogus, Gal-Tzur, and Brůhová-Foltýnová, 2022 (Working Paper)

### **Remote work/study (from home)**

Weekly time (Hr)	RP pre-COVID	SP for after COVID	RP post-COVID June 2022
0	469	402	328
0-5	163	137	96
5-10	91	126	136
10-20	56	77	120
20-30	26	47	79
30-40	25	34	59
40+	30	37	42
Total	860	860	860

RP	SP for	RP
pre-COVID	after COVID	post-COVID
55%	46%	38%
did not work	said they will not	not working from
from home	work from home	home at all

More people combine remote working than excepted!

On average work at home increased from 5.6 to 10 Weekly hours

### Joint Israel-Czech Research

Workdays <u>out of</u> <u>home</u> (per week)	RP pre-COVID	RP post-COVID	Diff (%)
0	78	73	-6%
1	30	63	110%
2	36	85	136%
3	58	107	84%
4	66	127	92%
5	503	324	-36%
6	69	62	-10%
7	20	17	-15%

AVG = 4.2 Days AVG = 3.7 Days

- 13% average decrease of workdays out of home ۲
  - More participants combine remote working
- Significant decrease among those who work 5 days at the office

# Technology

- Electrification
- Automation
- Connectivity
- Mobility as a Service (MaaS)



# The Hype

### The hype cycle around AVs:

- Reached its maximum expectations in 2015
- For the full benefits we need all level 5, would we ever get there?



### **TECH BREW**

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### AUTONOMOUS VEHICLES

Exclusive: Intel's autonomous vehicle unit Mobileye ends NYC testing

The news comes 15 months after it began NYC tests and days after it filed for an IPO.



By <u>Hayden Field</u> October 6, 2022 · 3 min read

### Keep up with the innovative tech transforming business

Tech Brew keeps business leaders up-to-date on the latest innovations, automation advances, policy shifts, and more, so they can make informed decisions about tech.

# **Behavioral Modeling Challenges**

### Security Nightmare of Driverless Cars

TRIPWIRE GUEST AUTHORS (HTTP://WWW.TRIPWIRE.COM/STATE-OF-SECURITY/CONTRIBUTORS/GUESTAUTHORS/)
CT25, 2015 | FEATURED ARTICLES (HTTP://WWW.TRIPWIRE.COM/STATE-OF-SECURITY/TOPICS/FEATURED/)
HTTP://WWW.TRIPWIRE.COM/STATE-

# The Driverless Car Debate: How Safe Are Autonomous Vehicles?

### By Lauren Keating, Tech Times | July 28, 9:00 AM

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Reddit 4 Comments

As companies like Google and Delphi Automobile continue to test autonomous vehicles on the road, issues concerning the safety in regard to accidents and vulnerability in the software continue to rise. How safe are autonomous cars? (Photo : Google) When it comes to the future of transportation, the first thing comes to mind is the possibility of flying cars. It's easy to im an urban utopia with vehicles that float through the air, swen around buildings, reaching toward the heavens.

While *Back to the Future: Part II* wrongly predicted that we w have this technology in 2015, autonomous vehicles—which a currently being tested—may just be the stepping stone to ma this a reality. Who would've thought robot cars would be our present?

No matter what side you stand on in the safety debate, even those who have concerns still agree that this innovative technology is the way of the future.

Companies like Google, Delphi Automotive, Bosche, Tesla, Nissan Mercedes-Benz, Uber and Audi have already begun testing self-

A View from Emerging Technology from the arXiv

### Why Self-Driving Cars Must Be Programmed to Kill

Self-driving cars are already cruising the streets. But before they can become widespread, carmakers must solve an impossible ethical dilemma of algorithmic morality.

October 22, 2015

SUBS

### When it comes to automotive technology, self-driving cars are all the rage.

Standard features on many ordinary cars include intelligent cruise control, parallel parking programs, and even automatic overtaking features that allow you to sit back, albeit a little uneasily, and let a computer do the driving.



# **Efficient Use of Travel Time**

- How can we adequately describe and measure alternative time use? (including productivity improvements and other activities performed during travel)
- Extended time allocation models: Impact on VOT



# Bergman and Shiftan (Working Paper): RP-SP Study

- RP for current commute trip with 3 alternatives: Private car (PC), car passenger (CP), and rail.
- SP with 4 alternatives, adding automated vehicle (AV).
- Estimating multi-tasking propensity auxiliary models.

MNL	3A-M4		4A-M4				
	PC	CP	RAIL	PC	СР	RAIL	AV
Time	-0.085***	-0.106***	-0.09***	-0.086***	-0.0817***	-0.078***	-0.0825***
Time	(-7.64)	(-13.00)	(-11.18)	(-6.65)	(-9.15)	(-10.47)	(-7.86)
Oast	-0.033***	-0.052***	-0.097***	-0.016***	-0.026***	-0.032**	-0.026***
Cost	(-4.54)	(-9.25)	(-6.63)	(-2.19)	(-3.72)	(-1.98)	(-5.17)
Pron Eat	_	2.47***	0.68***	_	1.51***	0.88***	_
Prop_Eat	_	(7.37)	(2.42)	_	(5.88)	(3.26)	_
Prop_Laptop	-	-	1.16***	-	-	1.24***	-
			(2.96)		4.07444	(3.60)	
Prop Read	-	-	-	-	-1.0/***	-	-
					(-3.02)		
Prop_Rest	-	0.86***	-	-	1.36***	-	-
		(3.21)			(6.33)		
Prop_Call	1.09***	_	_	1.20***		_	
	(3.26)	-	_	(3.54)	-	-	-

### Bergman and Shiftan (Working Paper): Values of Time



### Bergman and Shiftan: Values of Time

VOT (NIS/Hr) by propensity to multi-task:

	Private car	Car passenger	Rail
High propensity	42	37	34
Low propensity	117	150	70

### **Impact on Behavior**

- Ownership/use
- Activity participation
- Destination choice
- Mode choice
- Land use/residential choice
- New car users





# **Typology of Approaches**

- 1. Perform simulation based/scenario analysis studies 🔗
- 2. Stated Preference (SP) surveys
- 3. Virtual reality/games/simulators
- 4. Revealed Preference (RP)/analog modes/naturalistic experiments/chauffer
- 5. Panel/longitudinal analysis
- 6. Qualitative/focus groups/in-depth interviews
- 7. Integrated approaches: Data/disciplines

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# So, what do we know about behavior so far?

## **Industry's Perspective**



### "Car ownership will all-but end in cities by 2025"

"Peak car ownership in the US will occur around 2020 and will drop quickly after that... Automated mobility services could capture 2/3 of the US mobility market in 15-20 years"



# Current reality

## Some Case Studies

The case of ride-hailing services:

- > Denver, Colorado study (Henao & Marshall, 2019):
  - Uber average vehicle occupancy is 0.8
  - Ride-hailing leads to 83.5% more VMT than if not existed
- > The case of NY subway (Schaller Consulting, 2017)
  - 2016 was the first year subway total ridership went down with an increase of 7% in VMT

### Willingness to share:

- "the shared mobility lie" (Currie, 2018)
- Transit is the most sharable mode

### Wise Act Survey: Consistent Choices



### SP survey 25 countries 4,000 respondents

Etzioni, Shiftan, et al., "Modeling Cross-National Differences in Automated Vehicle Acceptance" *Sustainability*, 12(22), 2020

### **Consistent Individuals**

### **North American individuals** 18.5% Regular only PAV only 32.7% 8.2% All 3 16.5% 10.5% 8.2% SAV only 5.4%

### 59.4% non sharing

42.8% non sharing

SAV only

8.1%

Israeli individuals

20.4%

All 3

23.6%

**Regular only** 

13.8%

8.1%

PAV only

8.6%

17.4%

Haboucha, C. J., Ishaq, R., Shiftan, Y., "User preferences regarding autonomous vehicles", *Transportation Research C* No. 78, pp. 37-49, 2017.

# **Key Behavioral Findings**

ELSEVIEI

Harb, Stathopoulos, Shiftan, and Walker (2021)



Transportation Research Part C



journal homepage: www.elsevier.com/locate/trc

### What do we (Not) know about our future with automated vehicles?

Mustapha Harb<sup>a,\*</sup>, Amanda Stathopoulos<sup>b</sup>, Yoram Shiftan<sup>c</sup>, Joan L. Walker<sup>d</sup>

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### ARTICLE INFO

ABSTRACT

#### Keywords: Automated vehicles Travel behavior

Literature review

Simulation models

Fields experiments

Stated preference surveys

While research on developing and testing automated vehicle (AVs) technologies is well underway, research on their implications on travel-related behavior is in its infancy. The aim of this paper is to summarize and analyze literature that focuses on travel-related behavior impacts of AVs, namely levels 4 and 5, as well as highlight important directions of research. We review five methods used to quantitatively investigate these implications and how each method contributes to this literature: 1) controlled testbeds, 2) driving simulators and virtual reality, 3) agent-based and travel-demand models, 4) surveys, and 5) field experiments. We also present five critical research questions regarding the implications of AVs on the demand side of transportation and summarize findings from the current literature on: 1) what is the willingness to adopt the technology? and what are the impacts of the technology on 2) in-vehicle behavior? 3) value of time? 4) travel-related behaviors (activity pattern, mode, destination, residential location)? and 5) vehicle miles traveled (VMT)? Results can be divided into four categories. The first category corresponds to results on research questions with numerous data points where the direction of the impact is consistent across the literature, albeit the magnitude varies considerably. For instance, surveys indicate 19% to 68% of people are unwilling to adopt AV technology, a sentiment that is fading over time. Moreover, people prefer owning AVs over sharing them and don't believe their car ownership will decrease. Regarding VMT, most studies predict an increase that varies from a low of 1% to a high of 90% depending on the scenario and assumptions under study. The second category of findings corresponds to research questions with limited and consistent, albeit highly variable data points. For example, a few stated preference survey studies indicate that reduced stress and multitasking during travel will reduce the value of time between 5% and 90%. The third category of results is on research questions with a few but conflicting data points. For instance, surveys indicate that people (80% to 85%) do not believe their residential location will be impacted by the adoption of AVs. Some simulation studies, however, indicate that lower travel costs will drive people away from cities and into suburbs while other studies report the opposite

# Key Behavioral Findings (Harb et al., 2021)

- Population share unwilling to adopt AV technology: 19% to 68%.
- Average willingness to pay for AV technology ranges from \$1,600 to \$14,000, with up to 59% unwilling to spend anything (\$0).

### **Multi-tasking**

- Most people believe they will multi-task while riding AVs, while others (up to 46%) believe they will not. Two main factors to hinder multi-tasking in AVs:
  - Lack of trust in the technology
  - Motion sickness
- For those who will multi-task, the most popular in-vehicle **activities** will be talking to other passengers, texting/talking on the phone, and eating.
- The ability to multi-task/relax during the commute is found to reduce riders' VOT. This decrease varies by mode (AV, SAV, and pooled SAV), and ranges from 5% to 55%.

# Key Behavioral Findings (Harb et al., 2021) - Continued

### **Residence location**

- 80-85% of people do not believe their residential location will be impacted by AV adoption.
- In a private ownership scenario, people will move away from cities into suburbs, while the opposite is true in an SAV adoption model.

### AV ownership

- People prefer owning AVs over sharing them, with pooled SAVs being the least favored alternative.
- People do not believe their car ownership will decrease when they will own AVs.

# Key Behavioral Findings (Harb et al., 2021) - Continued

### Impact on mode share

- 25% are not willing to use SAVs, even if they are completely free.
- Most studies report that AV technology will reduce transit ridership by 9% to 70%.

### **Impact on trips and VMT**

- AV convenience is expected to:
  - increase the number of trips by 2.5% to 58%
  - increase the average trip length by 14% to 20%
  - increase VMT by a considerable large range of 1% to 90%

Requires behavioral change even under optimistic technology scenarios

# **Congestion Pricing and the Metro**

City	Starting year of congestion pricing	Total metro track length (Km)	Additional metro lines being planned
Singapore	1975	200	6
London	2003	402	5
Stockholm	2007	106	4
Milan	2008	97	5



## **Congestion Pricing and the Metro**

### Singapore

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**Population:** 5.9 million (2023)



**Population:** 5.4 million (2040 estimate)



- Doubled its metro system in the past decade from 100 to 190 Km, investing \$25 billion
  - Currently planning 6 additional metro lines



 Metro investment: €50 billion dollars for 140 Km of metro lines

# **Re-thinking Transit Services - MAAS**

- Mobility as a Service (MAAS)
- Mass transit services should be the core of MAAS.
- New mobility services should complement mass transit (last mile, access and egress, local trips), and policies and regulation should be designed to avoid competition with mass transit.
- Supporting policies:
  - Pricing
  - Specifically, by occupancy
  - Zero occupancy



Planners must consider taking actions today to prepare cities for driverless vehicles and sharing economy





Le Corbusier proposed to demolish the city center of Paris to construct a series of modern high-rise apartments and office towers, connected by freeways and airports. This was intended to provide clean, comfortable housing for the masses.

Le Corbusier, Ville Radieuse (the Radiant City), 1924



# Mobility and the City in 2100

### Yoram Shiftan and Alona Nitzan-Shiftan

In: Derrible, S. & Chester, M., "Urban Infrastructure: Reflections for 2100"



- prioritizing people! Use technology to enhance walkability
- The focal point is the viability of **pedestrian life**
- The existing city and its diverse uses are upgraded rather than replaced. It is the future of an existing city
- Connectivity between a wide array of traffic modes/speeds



New technologies are **interwoven** into existing building surfaces, street spaces, and transportation infrastructures in a manner that respects the city form we know and cherish—major streets that envelope buzzing commercial activities.



### Zone A:

- Main street prioritizes pedestrians
- Micro-mobility on dedicated lanes



### Zone B: Shared space

- Zone B1: Slow public services, speed limit 20 MPH
- Zone B2: Faster public transport, speed limit 40 MPH



### Zone C: Fast lanes

• Metro and underground toll highways, Urban air mobility









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### And thank you, Kay, for inspiring all these research activities!

