

# **Informatik-Projektentwicklung**

## **– Lecture 5 –**

**Prof. Dr. Peter Müller**  
Software Component Technology

Wintersemester 04/05



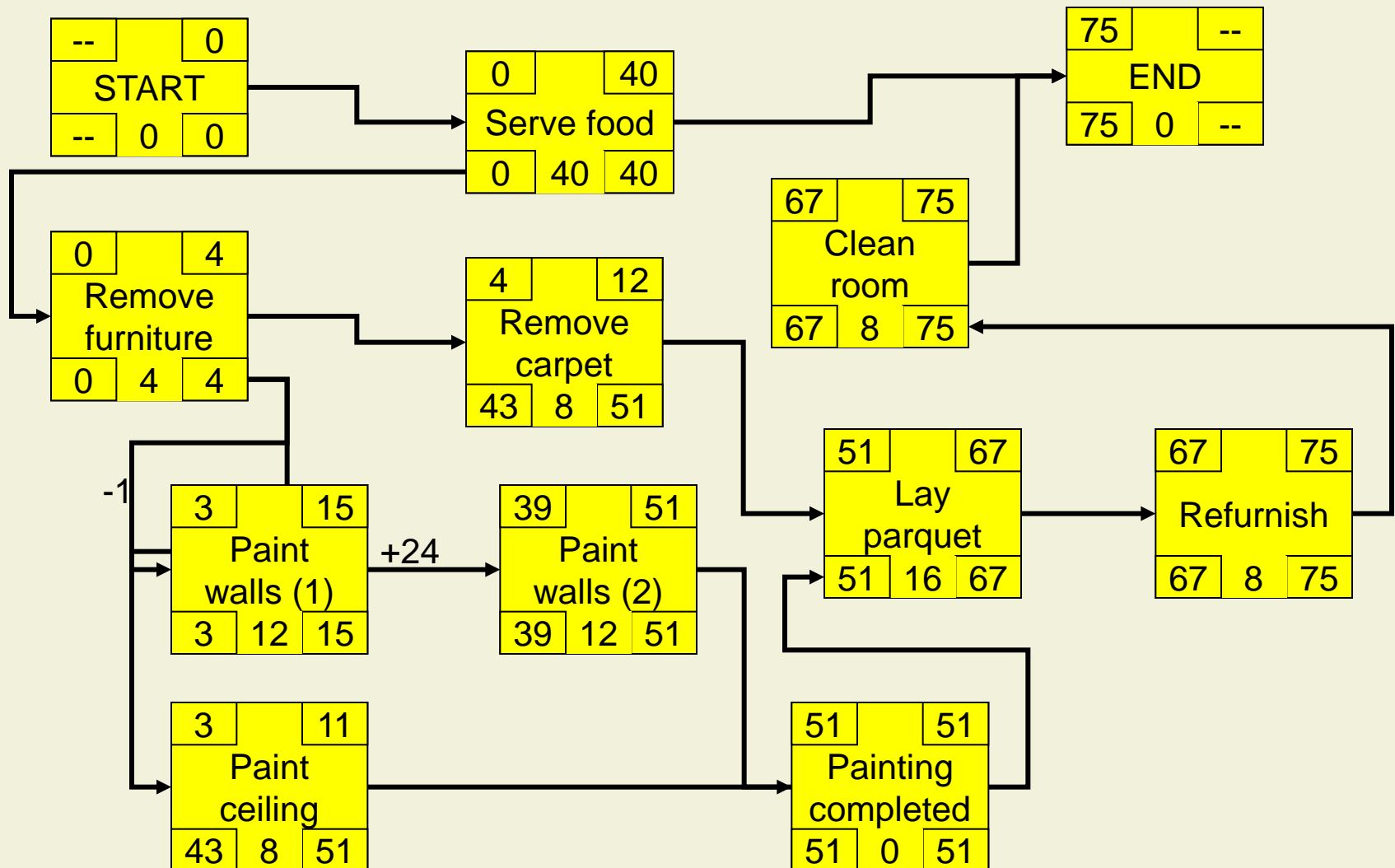
Eidgenössische Technische Hochschule Zürich  
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# Project Planning

Which of the following is the BEST project management tool to use to determine the longest time the project will take?

- a. WBS
- b. Network diagram
- c. Gantt chart
- d. Project charter

# Network Diagrams

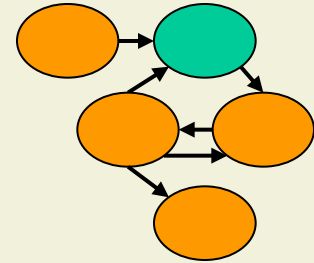


# Schedule Analysis

The float of an activity is determined by:

- a. The waiting time between tasks
- b. Lag
- c. The amount of time the activity can be delayed before it delays the critical path
- d. The amount of time the activity can be delayed before it delays one of its direct successor activities

# Float



- Definition:

*The amount of time that an activity may be delayed from its early start without delaying the project finish date*

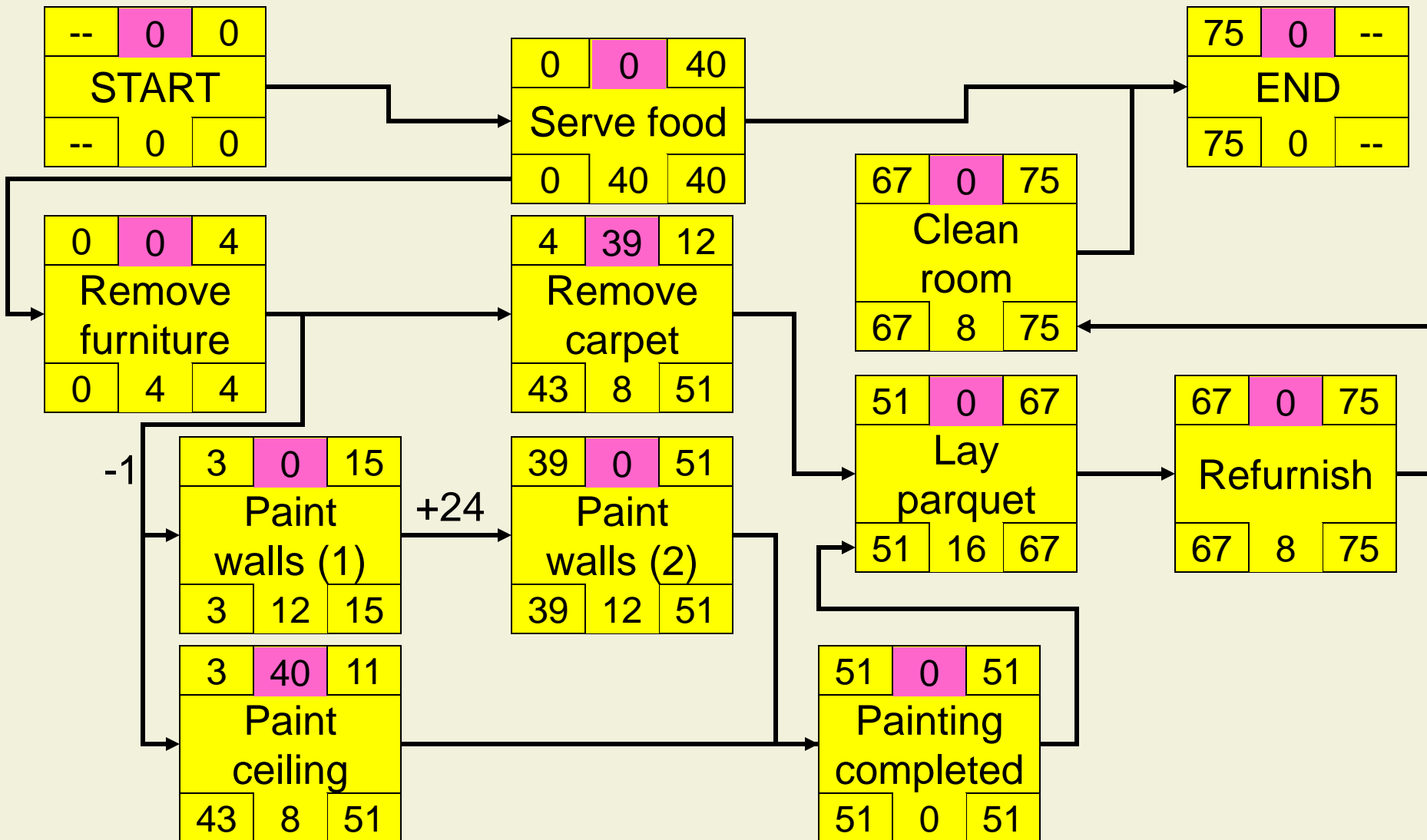
- $\text{Float} = \text{LF} - \text{EF} = \text{LS} - \text{ES}$

- Interpretation

- Float > 0: Time is available
- Float = 0: Situation is critical
- Float < 0: Project is behind

- Sometimes called *Total Float*, *Slack*, or *Total Slack*

# Float Example

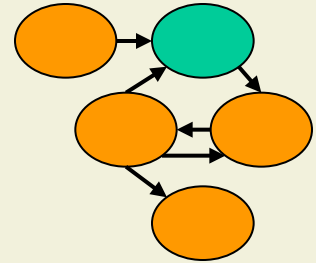


# Schedule Analysis

The critical path in a schedule network is the path that:

- a. Takes the longest time to complete
- b. Must be done before any other tasks
- c. Allows some flexibility in scheduling start time
- d. Is not affected by schedule slippage

# Critical Path



- Definition:

*The series of activities that determines the duration of the project (the longest path through the network)*

- Sum of float on critical path is zero (or negative)
- Critical path is important
  - To shorten project duration
  - To focus progress control
  - To identify schedule risks
- There can be several critical paths in a project



# Agenda for Today

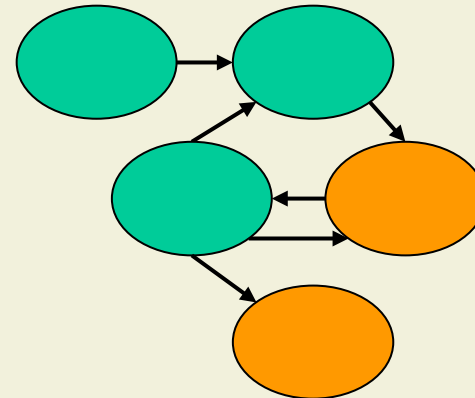
## 5. Cost Management

### 5.1 Estimating

### 5.2 Budgeting

### 5.3 Lifecycle Costing

### 5.4 Earned Value



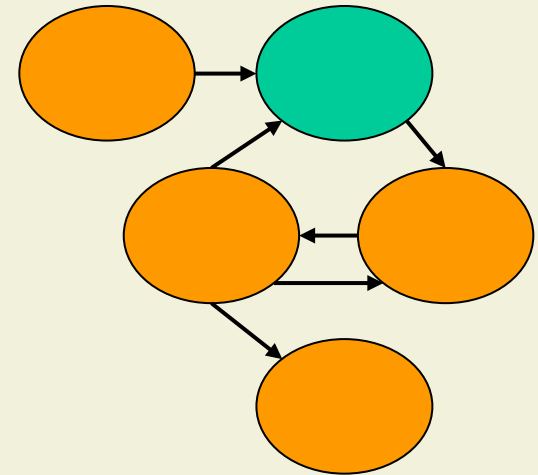
# 5. Cost Management

## 5.1 Estimating

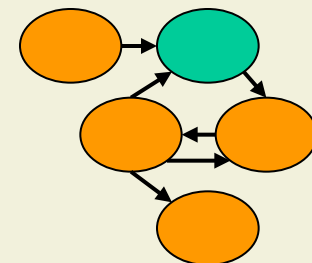
## 5.2 Budgeting

## 5.3 Lifecycle Costing

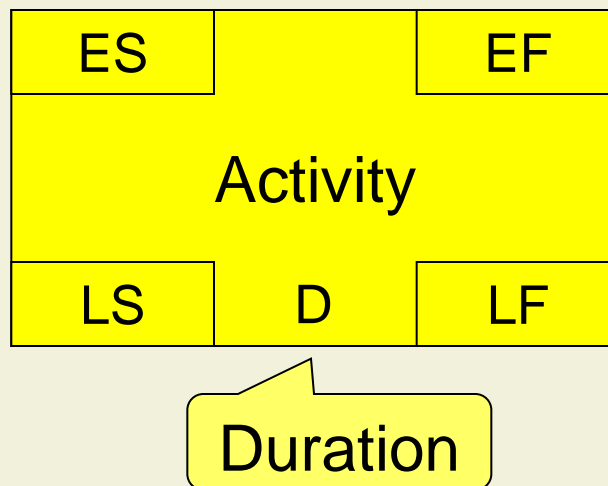
## 5.4 Earned Value



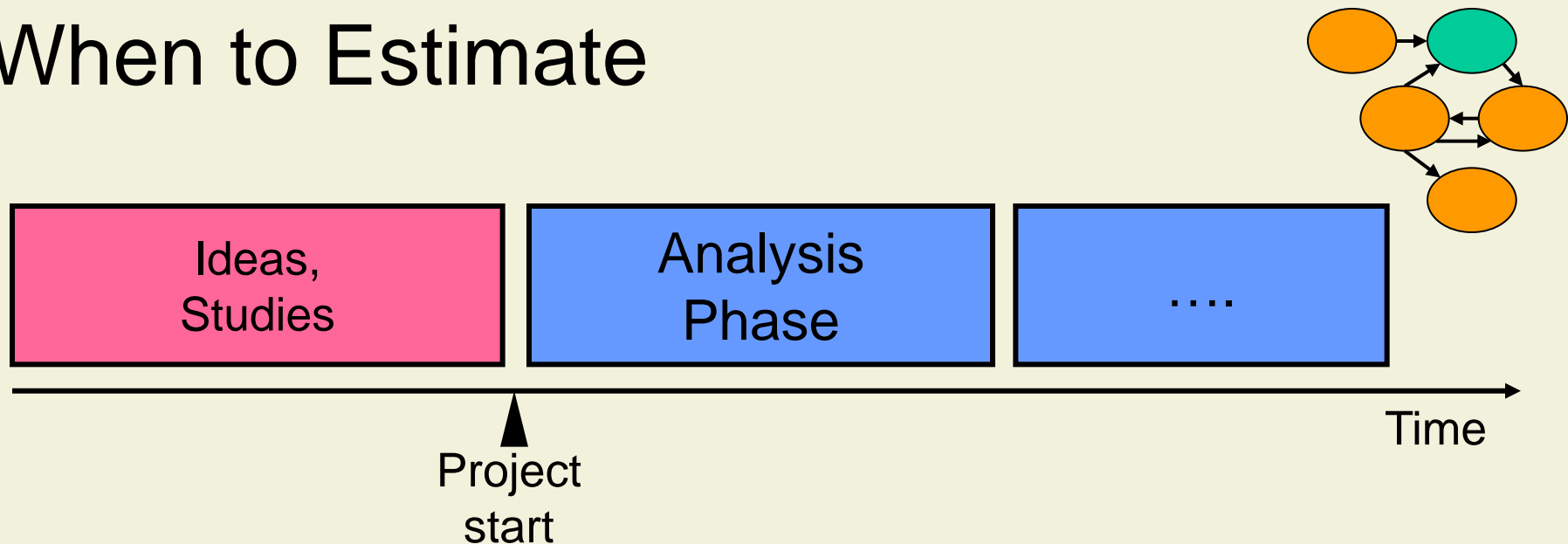
# Effort Estimations



- $\text{Duration} = \text{Effort} / \text{Resources}$
- The effort of an activity is not known before the activity is completed
- Efforts have to be estimated as basis for planning

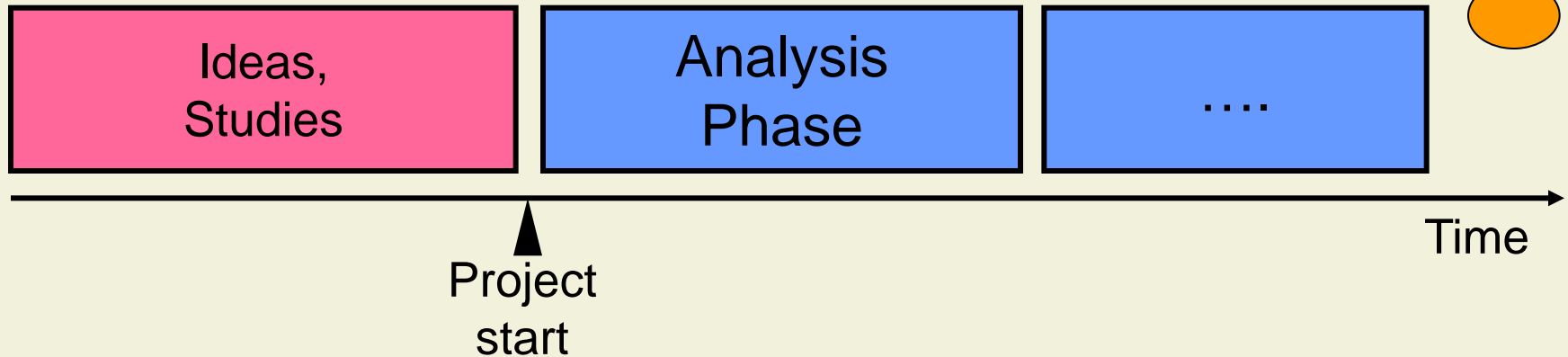
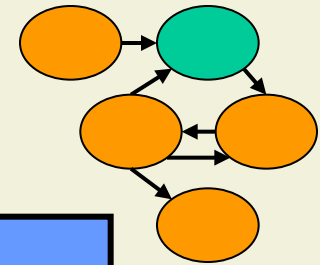


# When to Estimate



- When determining whether to bid on an opportunity
- After the WBS is developed
- When moving to the next phase of a project
- When the WBS changes
- When taking over a project to validate estimates

# Estimate Types



## Rough order of magnitude

-25 / +75%  
Initial estimates

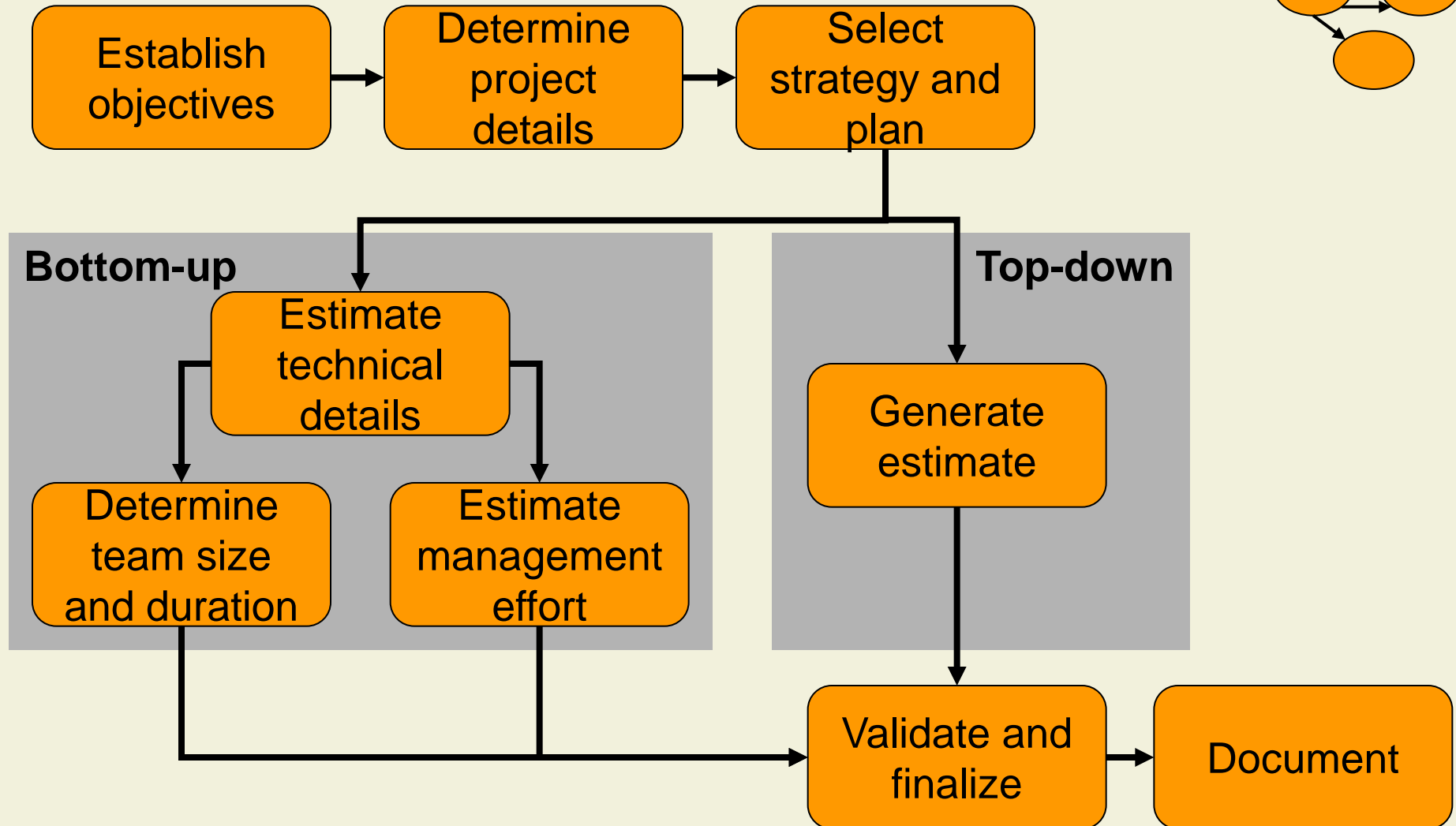
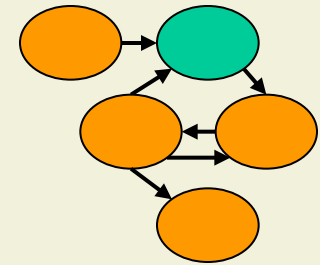
## Budgetary

-10 / +25%  
Decision making,  
response to  
proposals

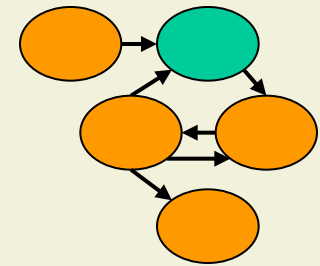
## Definitive

-5 / +10%  
Project plan,  
proposals

# Estimating Process

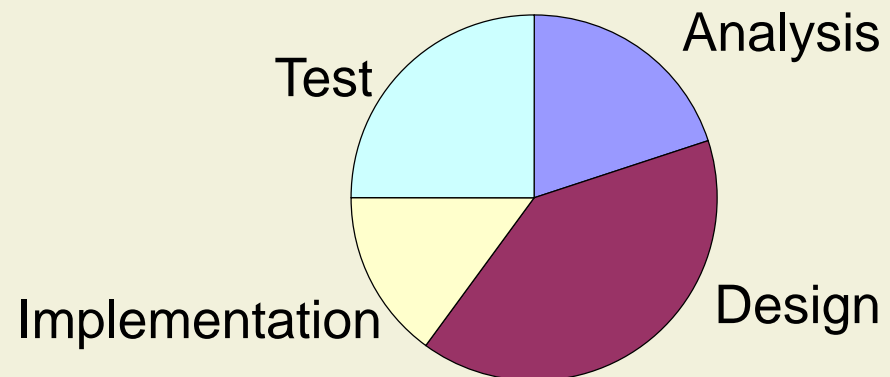


# Top-Down Estimates



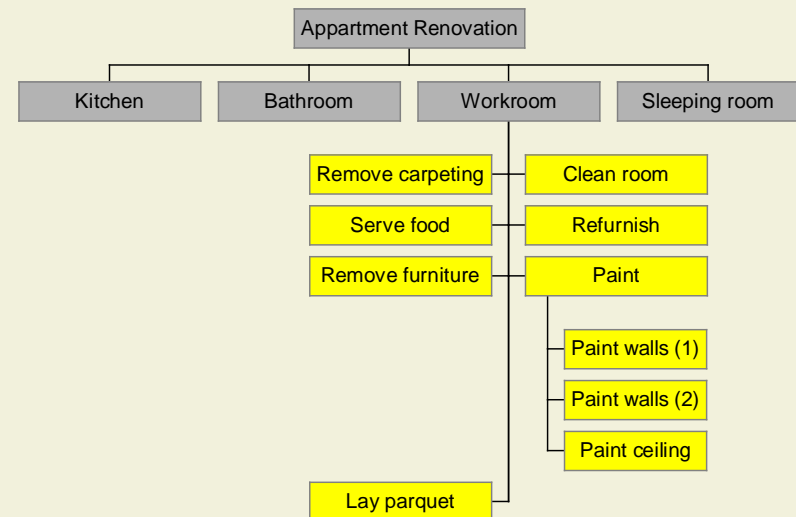
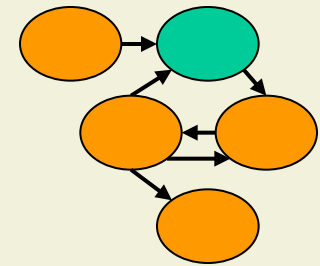
- Estimation by analogy or comparison
- Estimate is based on experience and historical data
- Characteristics
  - Less accurate than other methods
  - Quicker and less expensive than other methods
  - No WBS needed
- Typical figures for software development

|                  |     |
|------------------|-----|
| - Analysis       | 20% |
| - Design         | 40% |
| - Implementation | 15% |
| - Test           | 25% |



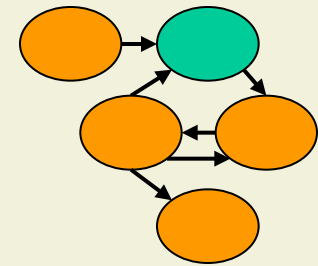
# Bottom-up Estimates

- Estimating the effort for individual work packages or activities
- Cost and accuracy depends on size of the work packages or activities
- Characteristics
  - More accurate than other methods
  - Gains buy-in from team
  - Teams tend to pad estimates





# Parametric Estimates



- Quantifiable estimating units
  - Lines of code, function points

|   | Sim. | Aver. | Comp. |
|---|------|-------|-------|
| S | 1    | 4     | 9     |
| M | 3    | 7     | 12    |
| L | 7    | 10    | 16    |

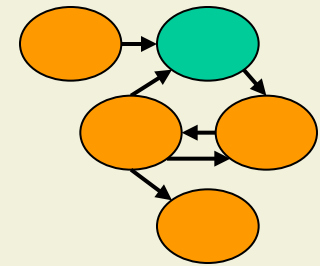
**X**

|   | Sim. | Aver. | Compl. |
|---|------|-------|--------|
| S | 10   | 0     | 0      |
| M | 5    | 20    | 7      |
| L | 2    | 3     | 3      |

**= 341**

- Accuracy depends on
  - Reliable historical data
  - Quantifiable estimating units
  - Scalable model
- Cocomo (Constructive cost model)

# Cost Estimating: Summary



## ■ Purpose

- To develop an approximation (estimate) of the costs of the resources needed to complete project activities

| Inputs  | Tools & Techniques   | Outputs  |
|---|--|--|
| <ol style="list-style-type: none"><li>1. WBS</li><li>2. Resource requirements</li><li>3. Resource rates</li><li>4. Historical information</li></ol> | <ol style="list-style-type: none"><li>1. Analogous estimating</li><li>2. Parametric modeling</li><li>3. Bottom-up estimating</li></ol> | <ol style="list-style-type: none"><li>1. Cost estimates</li><li>2. Supporting detail</li><li>3. Cost management plan</li></ol> |

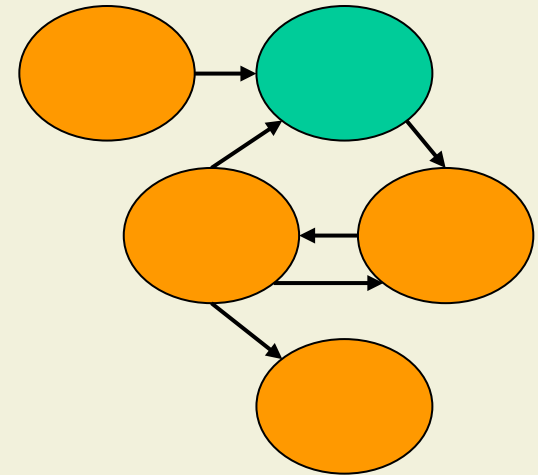
# 5. Cost Management

5.1 Estimating

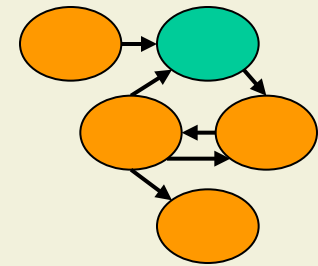
**5.2 Budgeting**

5.3 Lifecycle Costing

5.4 Earned Value

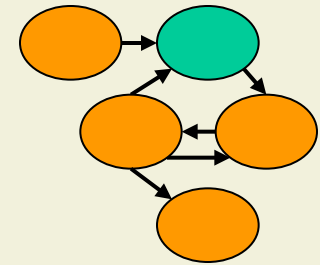


# Direct and Indirect Costs



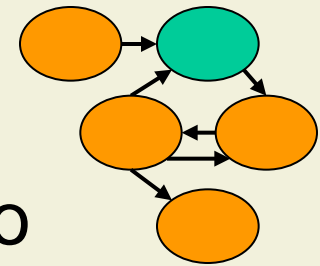
- Direct costs: Costs incurred for the benefit of a specific project
  - Salaries of project staff
  - Equipment bought specifically for the project
  - Travel expenses
- Indirect costs: Costs incurred for the joint benefit over multiple projects (“overhead”)
  - Accounting, quality assurance department
  - Line management
  - Rooms, electricity, heating

# Unit Costs



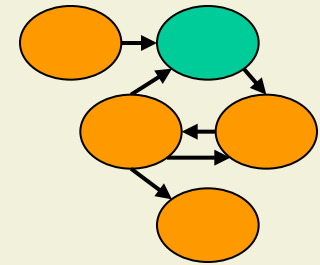
- Projects have to budget for
  - Direct costs
  - A certain share of indirect costs
- Budgets are usually determined by using unit costs
  - Unit cost: Price per unit of a resource
  - Loaded rate: Including indirect costs
  - Unloaded rate: Without indirect costs
- Examples
  - Loaded day rate for senior IT consultant: CHF 3.500
  - Loaded day rate for internal developer: CHF 1.200

# Effort, Duration, and Cost



- Effort: The number of labor units required to complete an activity
- Availability: Time a staff person is able to work
  - For long projects approximately 70% per person
- Productivity: The relative measure of work in a time unit
- $\text{Duration} = \frac{(\text{Effort} / \text{Productivity})}{(\text{Resources} \times \text{Availability})}$
- $\text{Cost} = (\text{Effort} / \text{Productivity}) \times \text{Unit Cost}$

# Cost Budgeting: Summary

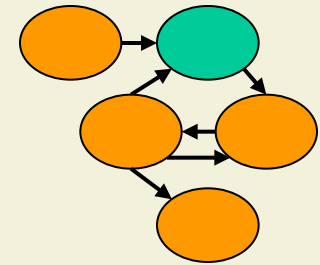


## ■ Purpose

- To allocate the overall cost estimates to individual activities or work packages to establish a cost baseline for measuring project performance

| Inputs   | Tools & Techniques   | Outputs  |
|--|--|--|
| <ol style="list-style-type: none"><li>1. Cost estimates</li><li>2. WBS</li><li>3. Project schedule</li></ol> | <ol style="list-style-type: none"><li>1. Estimating techniques</li></ol> | <ol style="list-style-type: none"><li>1. Cost baseline</li></ol> |

# Pricing



- The price is often based on the costs and a margin
- $\text{Price} = \text{Costs} / (1 - \text{Margin})$
- Example
  - Costs = CHF 1.000.000
  - Margin = 5%
  - Price = CHF 1.052.632
- Price is influenced by
  - Market situation
  - Business strategy



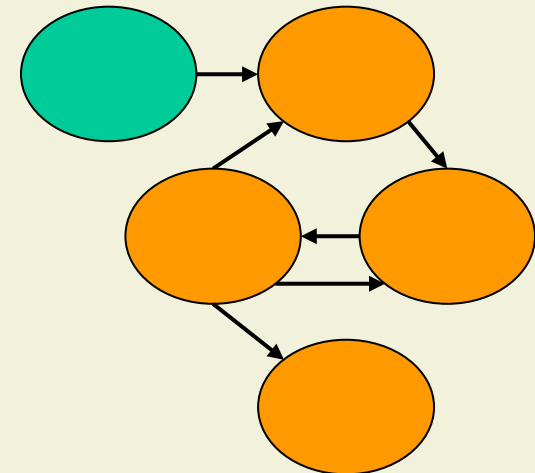
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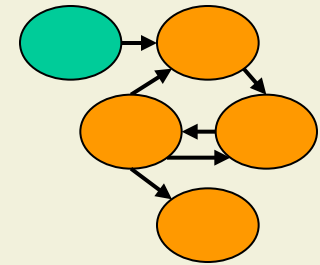
5.2 Budgeting

**5.3 Lifecycle Costing**

5.4 Earned Value

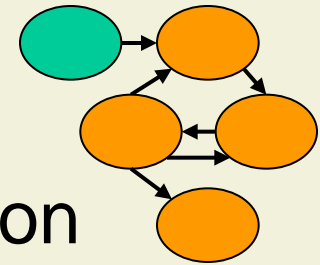


# Lifecycle Costing

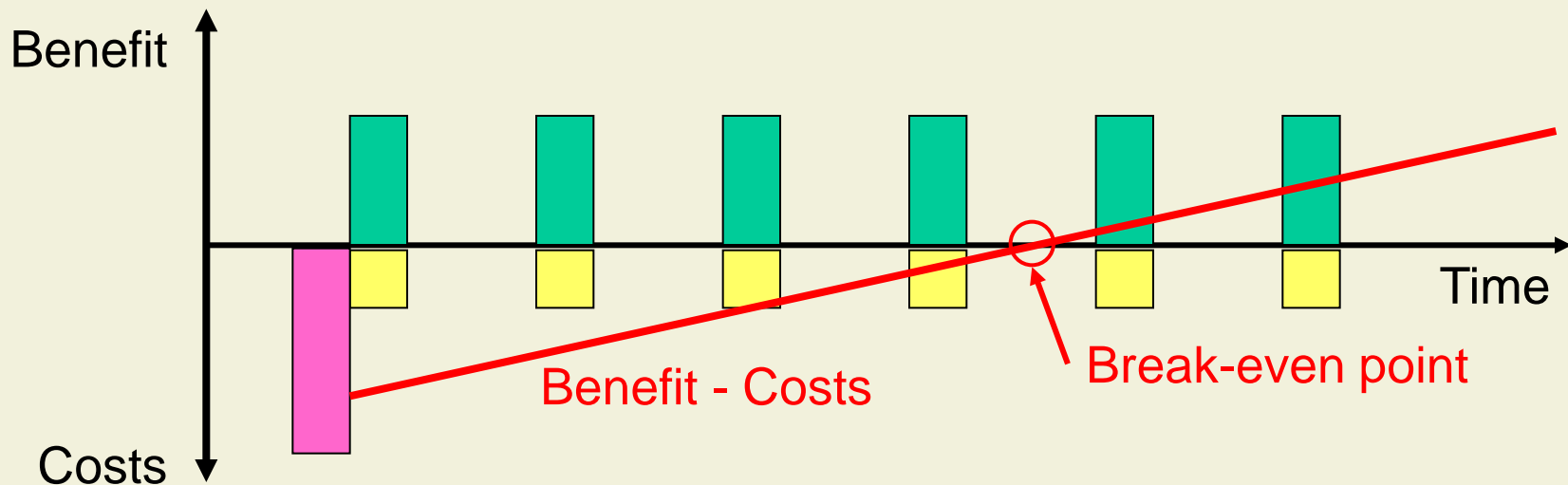


- Profitability of a project depends on the product or service it creates
- Lifecycle costing considers cost for development and operation of a product
  - Maintainability
  - Usability
  - Reliability
- Buzzword: Total cost of ownership

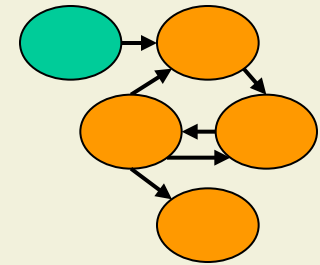
# Payback Period



- The time until the development and operation costs for a product are amortized by its benefit
- Important for project selection
  - Managers prefer projects with short payback periods



# Return on Investment



- ROI measures profitability by comparing a project's total net benefits (the return) to its total costs (the investment)
- $ROI = (\text{total benefits} - \text{total costs}) / \text{total costs}$
- ROI ignores the timing of costs and benefits
  - ROI only measures the overall rate of return for the total period
  - Annual rates can vary considerably

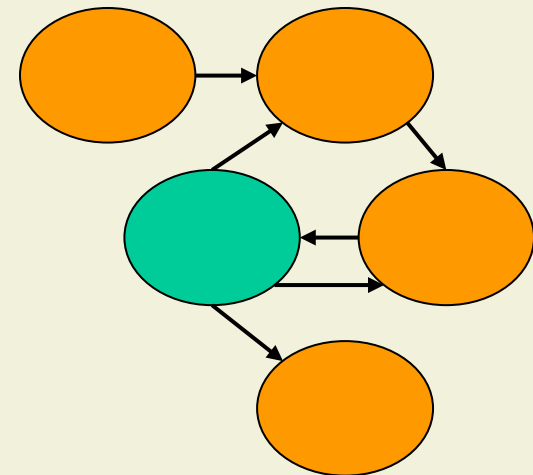
# 5. Cost Management

5.1 Estimating

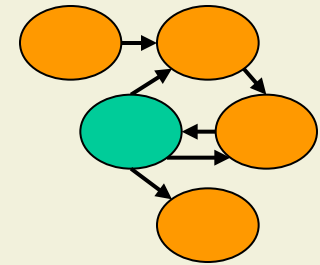
5.2 Budgeting

5.3 Lifecycle Costing

**5.4 Earned Value**



# Performance Reporting: Summary



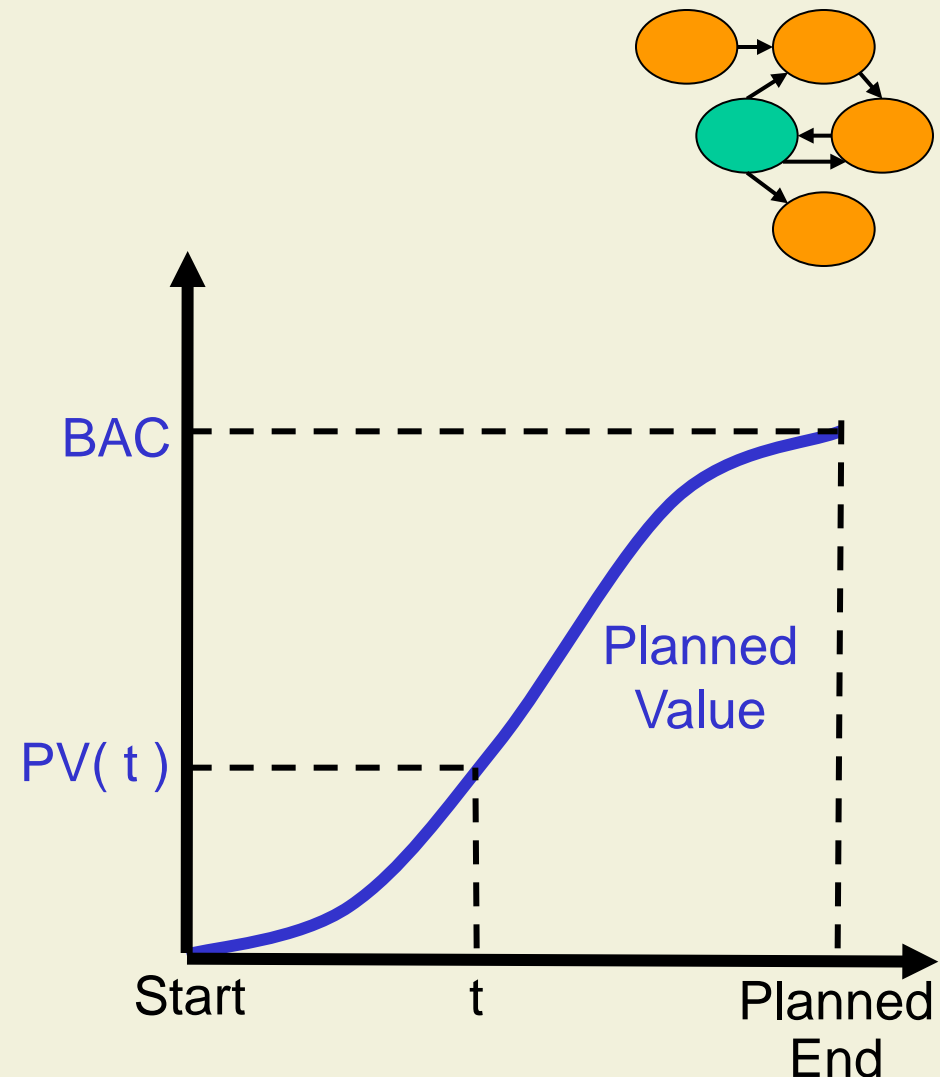
## ■ Purpose

- To collect and disseminate performance information to provide stakeholders with information about how resources are being used to achieve project objectives

| Inputs  | Tools & Techniques  | Outputs   |
|---|---|---|
| <ol style="list-style-type: none"><li>1. Project plan</li><li>2. Work results</li></ol> | <ol style="list-style-type: none"><li>1. Performance reviews</li><li>2. Earned value analysis</li></ol> | <ol style="list-style-type: none"><li>1. Performance reports</li><li>2. Change requests</li></ol> |

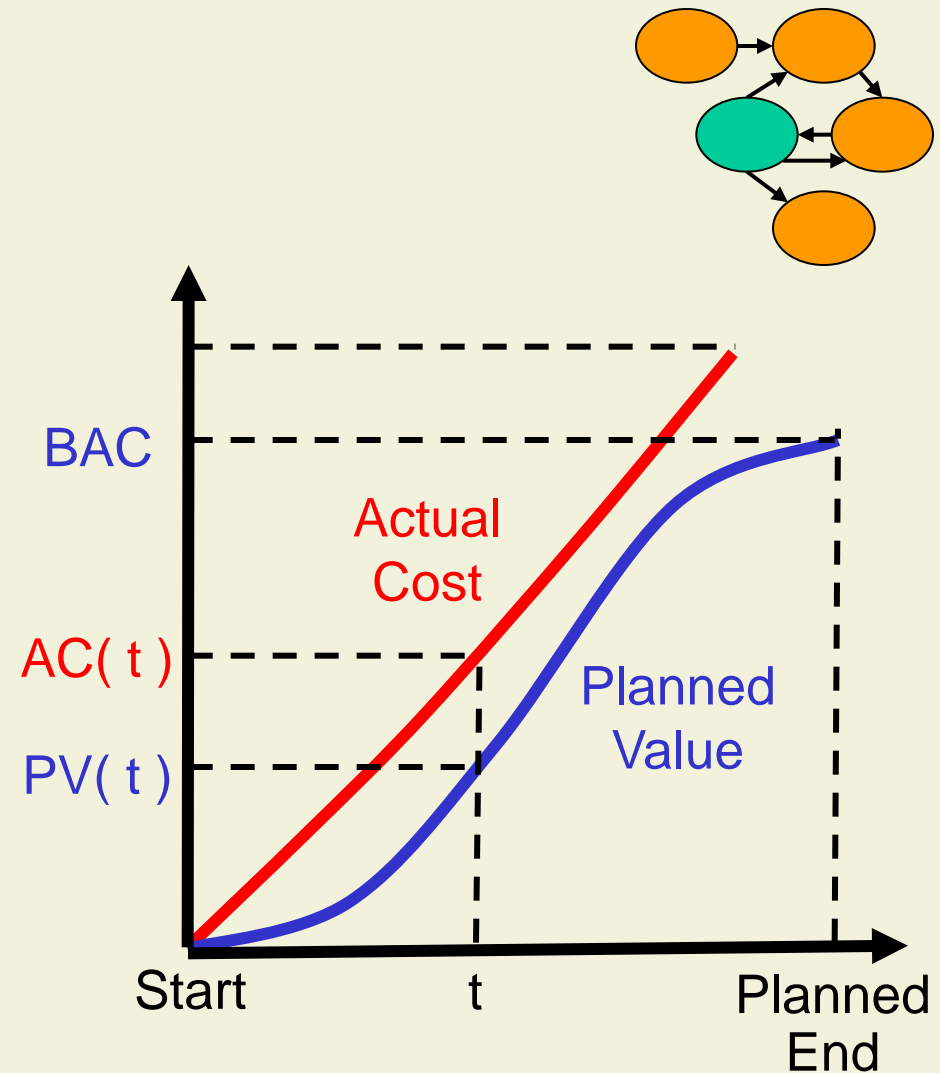
# Planned Value (PV)

- The **cumulative** sum of the **approved** cost for activities **scheduled**
- Corresponds to the **cost baseline**
- **Budget at completion** is the estimated baseline total cost:  
 $BAC = PV(\text{end})$



# Actual Cost (AC)

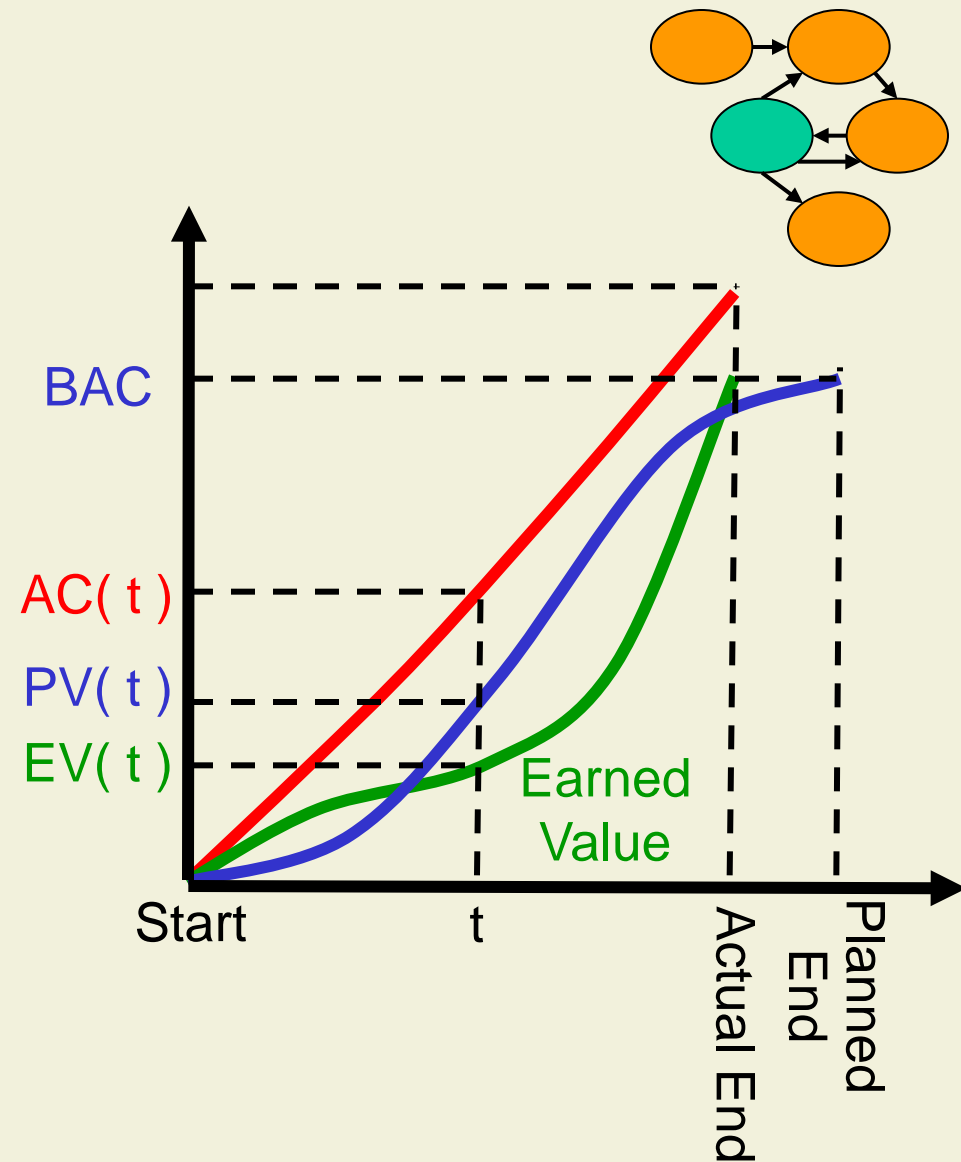
- Total **cost incurred** for the project up to a specified date
- The **actual** or **real** cost of work performed
- Contains both direct and indirect cost





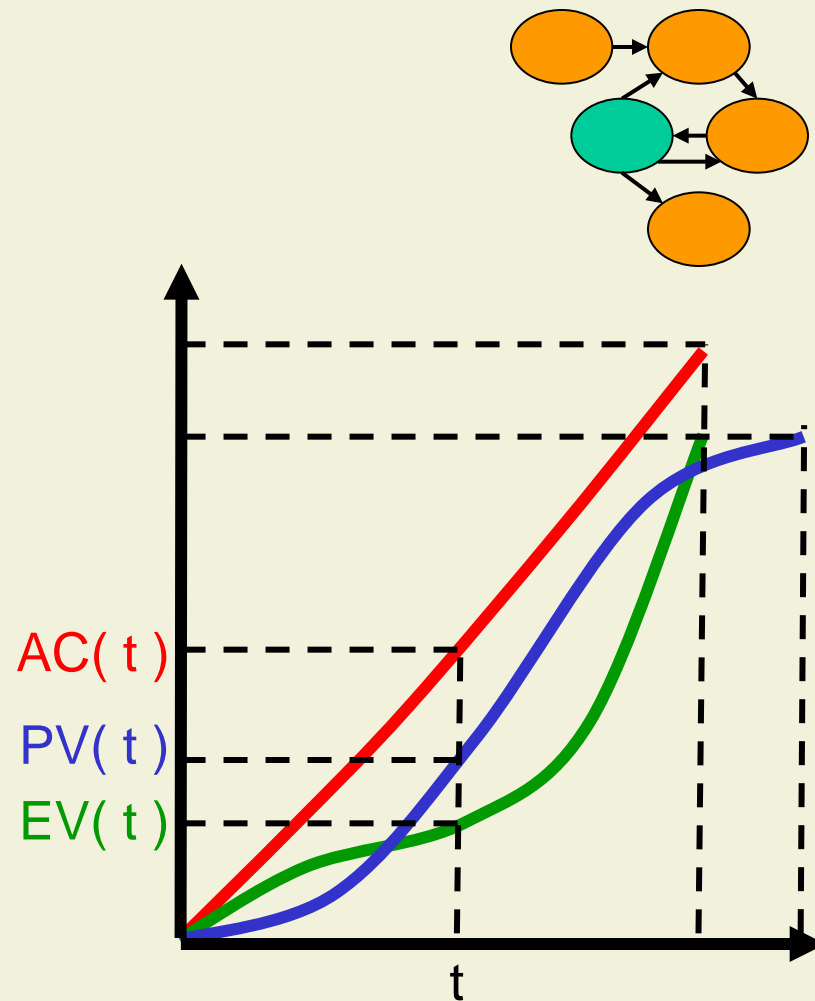
# Earned Value (EV)

- The sum of **approved cost estimates** for activities **completed** up to a specified date
- An activity is completed if  $PV=EV$ , regardless of the actual cost

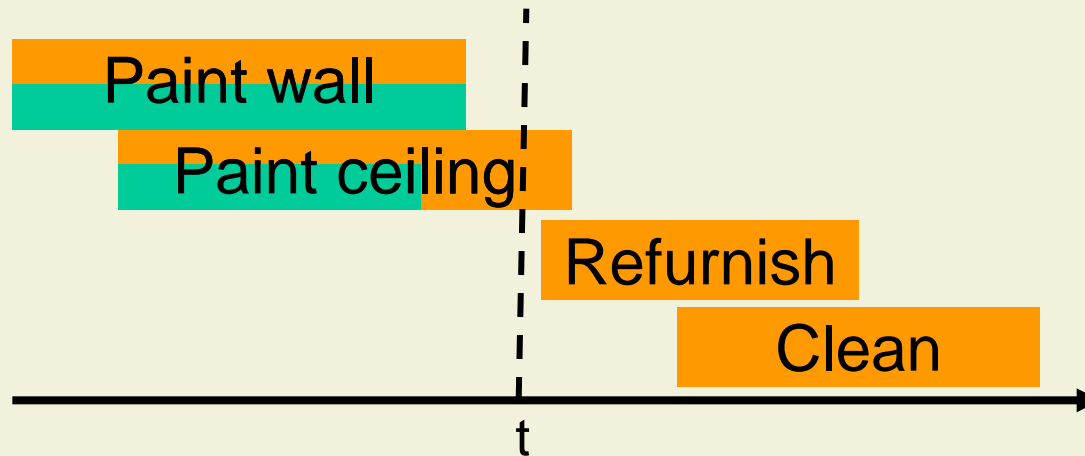
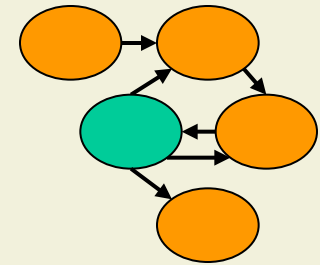


# Earned Value Method

- Expresses effort, cost, and time as **monetary value**
  - $PV(t)$ : Worth of the activities scheduled (planned)
  - $AC(t)$ : Cost spent
  - $EV(t)$ : Worth of the activities performed
- Compares the amount of work planned to what was actually accomplished to **determine cost and schedule performance**

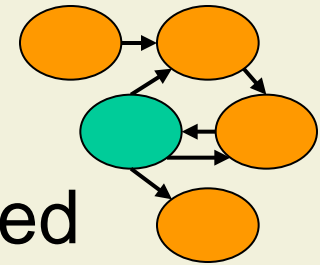


# Example



| Activity      | PV( t ) | AC( t ) | EV( t ) |
|---------------|---------|---------|---------|
| Paint wall    | 800     | 1000    | 800     |
| Paint ceiling | 400     | 300     | 300     |
| Total         | 1.200   | 1.300   | 1.100   |

# Cost Performance Index (CPI)



- Compares **budgeted cost** of work performed to **actual cost**
- Indicates the **efficiency** of the project

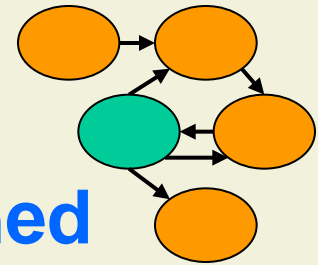
$$CPI = \frac{EV}{AC}$$

- How much do we get out of one Franc we spend?

| Activity      | PV( t ) | AC( t ) | EV( t ) |
|---------------|---------|---------|---------|
| Paint wall    | 800     | 1000    | 800     |
| Paint ceiling | 400     | 300     | 300     |
| Total         | 1.200   | 1.300   | 1.100   |

$$CPI = \frac{1.100}{1.300} = 85\%$$

# Schedule Performance Index (SPI)



- Compares **work performed** to **work planned**

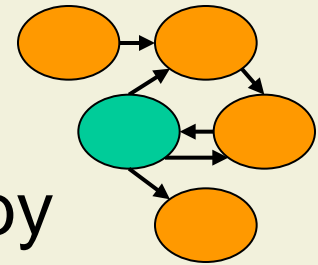
$$SPI = \frac{EV}{PV}$$

- How fast does the project progress in relation to how fast it is expected to progress?

| Activity      | PV( t ) | AC( t ) | EV( t ) |
|---------------|---------|---------|---------|
| Paint wall    | 800     | 1000    | 800     |
| Paint ceiling | 400     | 300     | 300     |
| Total         | 1.200   | 1.300   | 1.100   |

$$SPI = \frac{1.100}{1.200} = 92\%$$

# Calculated Estimate at Completion



$$CEAC_1 = \frac{BAC}{CPI}$$

- Budget modified by performance
  - If the current variances are **typical for the future**

$$CEAC_2 = AC + BAC - EV$$

- Actual to date plus remaining budget
  - If the current variances are **atypical for the future**

$$CEAC_3 = AC + ETC$$

- Actual plus a new estimate for remaining work
  - If the original estimate was **fundamentally flawed**

# To Complete Performance Index (TCPI)

- The **efficiency** that must be achieved to complete the **remaining work** with the **remaining money**

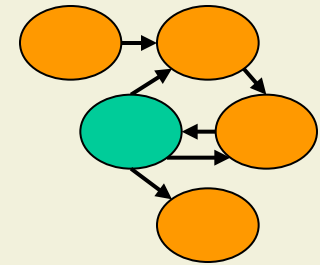
$$TCPI = \frac{BAC - EV}{BAC - AC}$$

| Activity      | PV( t ) | AC( t ) | EV( t ) |
|---------------|---------|---------|---------|
| Paint wall    | 800     | 1000    | 800     |
| Paint ceiling | 400     | 300     | 300     |
| Total         | 1.200   | 1.300   | 1.100   |

|       | BAC    |
|-------|--------|
| Total | 10.000 |

$$TCPI = \frac{(10.000 - 1.100)}{(10.000 - 1.300)} = 102\%$$

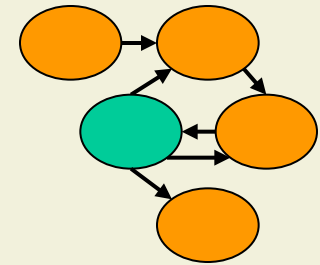
# Interpreting EV-Indicators



- Typically, indicators are **stable after 20%** of the project duration
- $CPI > 1$ : Project is in budget
- $CPI < 1$ : Project is over budget
- $SPI > 1$ : Project is ahead of schedule
- $SPI < 1$ : Project is behind schedule



# Golden Rules of Earned Value



- Rule 1: Earned value should be verified by **physically examining** the **work product** associated with the activity
- Rule 2: For unfinished activities, earned value estimates are usually just a guess. Apply one of the following rules consistently
  - **50/50 Rule**: A task is considered 50% complete when it begins and 100% only when it is completed
  - **20/80 Rule**: A task is considered 20% complete when it begins and 100% only when it is completed
  - **0/100 Rule**: A task does not get credit for partial completion, only for full completion

|             | Initiating | Planning   | Executing              | Controlling         | Closing |
|-------------|------------|--|------------------------|---------------------|---------|
| Integration |            | Project Plan Dev.                                      | Project Plan Execution | Integr. Change Ctrl |         |
| Scope       | Initiation | Scope Planning<br>Scope Definition                     |                        |                     |         |
| Time        |            | Act. Definition,<br>Act. Sequencing,<br>Schedule Dev.  |                        |                     |         |
| Cost        |            | Resource Planning<br>Cost Estimating<br>Cost Budgeting |                        |                     |         |
| Quality     |            |  |                        |                     |         |
| HR          |            |  |                        |                     |         |
| Comm.       |            |  |                        |                     |         |
| Risk        |            |  |                        |                     |         |
| Procurement |            |  |                        |                     |         |

