## + KYBURZ

Innovation for sustainable last mile delivery Dr. Erik Wilhelm, Head of Research 20.04.2023





## **1. Innovation happens when necessary...** but there are some ways to encourage it

# **2. Collecting and evaluating data helps ...** but not without a set of strong hypotheses

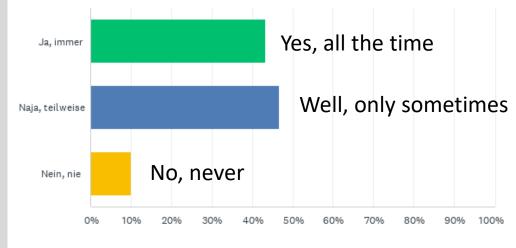




## I don't use anything I learned in University



F1 Nutzt ihr euern Schulwissen in der Praxis? (Do you use what you learned in school at work?)



Source: Anonymous survey performed at Kyburz electronically April 2023

Physik - Mathe - Schätzungen - Mechanik - Elektronik - Sicher habe ich sehr viel nach meiner schulischen Ausbildung gelernt. Trotzdem sind einige grundlagen hängen geblieben. Am Wichtigsten an der Schule ist es, zu lernen selbständig zu denken und selbständig zu lernen.

Physics - Maths - Estimates - Mechanics – Electronics. I certainly learned a lot after my school education. Nevertheless, some basics stuck. The most important thing at school is to learn to think and learn independently.



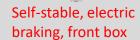
## What are our mobility innovations?





eTrolley 7+1

ePedelec



Until 2011







DXC

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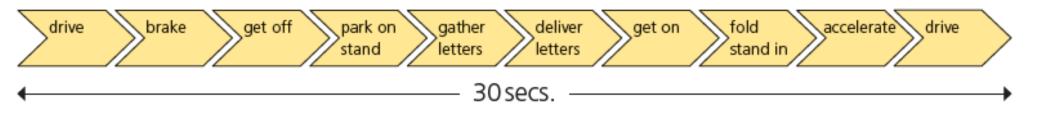
DXP



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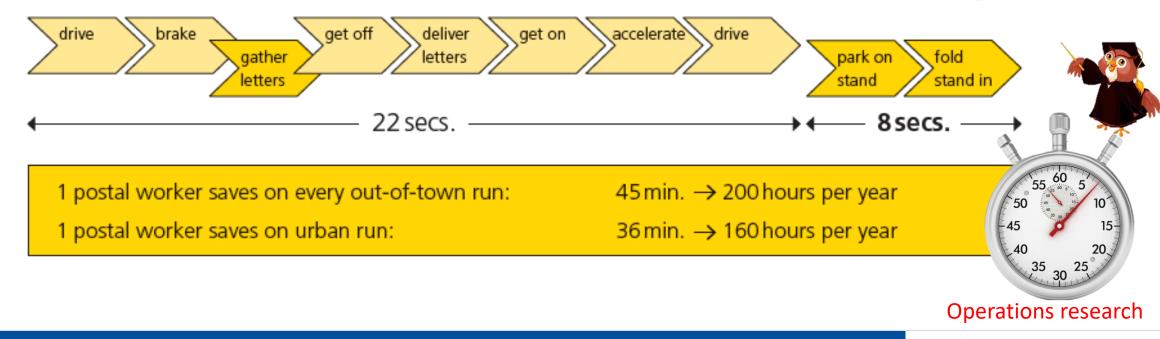
## Why were our innovations successful?





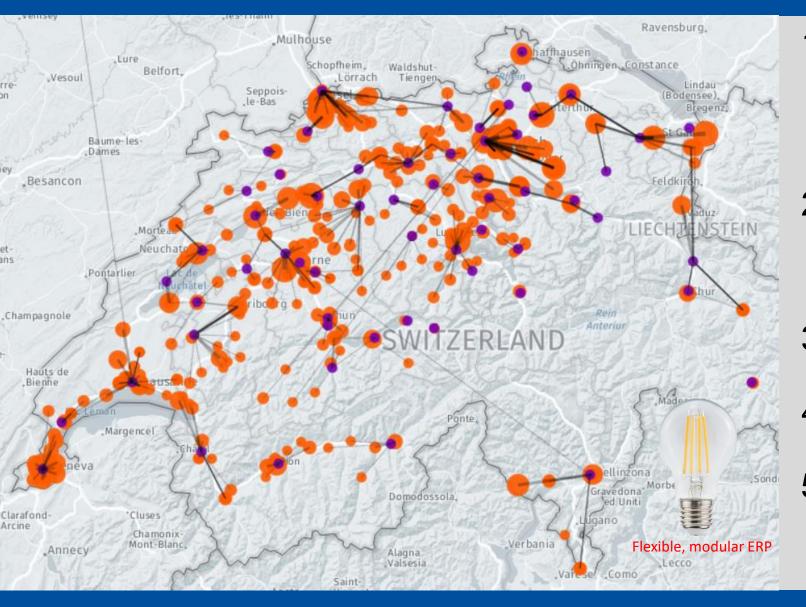
Process chain: Delivering post on a KYBURZ DXP

Time saving





## Kyburz Switzerland: Datasets



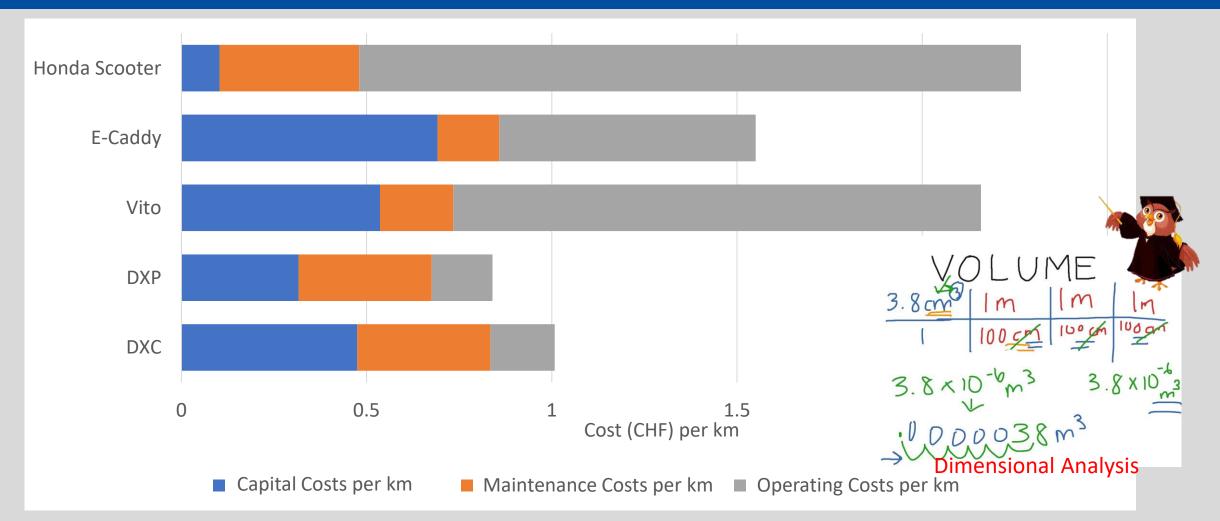
## 1. Telematics

- . 500 DXP vehicles CH
- 2. 3000 vehicles AUS
- 3. 2000 other vehicles worldwide
- 2. In-house developed ERP / CRM 'Pachi'
  - . >60,000 CRM entries
  - 2. >2M Service cases
- 3. Audio feeds
  - . ~1 year SPL measurements

- 4. Automated test benches
  - ~2.5 years of operation
- 5. Automated vehicles
  - . Too many to name

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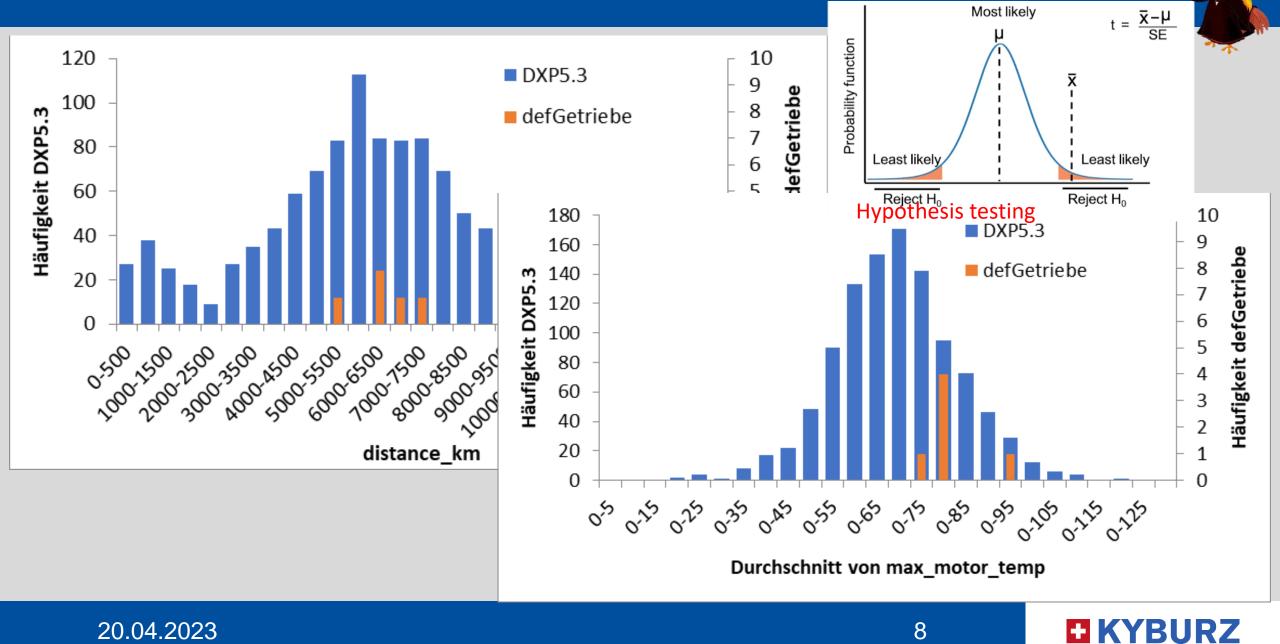
## How does the total cost of ownership compare?



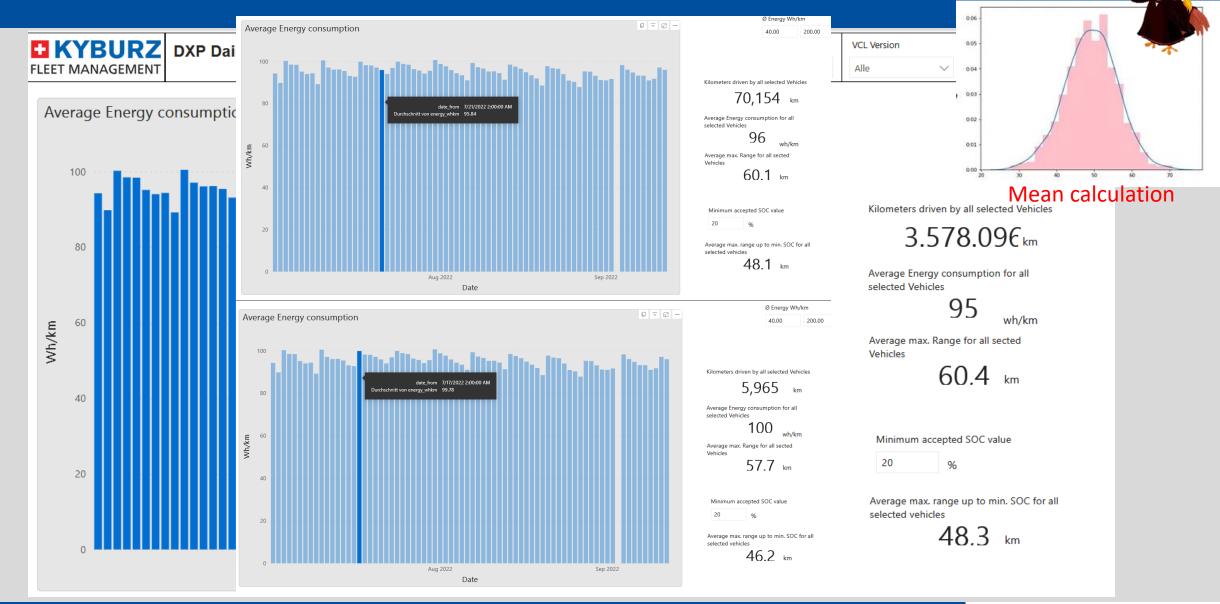
#### DXP has the lowest TCO. Combustion vehicles are cheap to buy, but expensive to operate!

Assumptions: 25 km per day, 236 days of use per year, 5 years of use, petrol price 1.91 CHF, electricity price 0.21 CHF/kWh, no battery replacement

## What happened when something breaks?



## How efficient are our vehicles?



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Rebuilt cells using recycled materials

## 8 cells per vehicle

4'752 g graphite

3'168 g copper



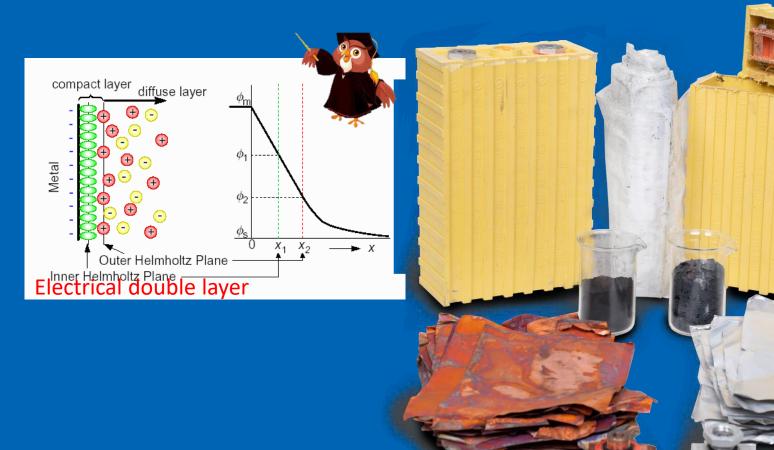
4thLife

#### 4'640 g plastic

#### 8'184 g Li-iron phosphate

2'112 g aluminium





8 cells per vehicle

23'256 g raw material

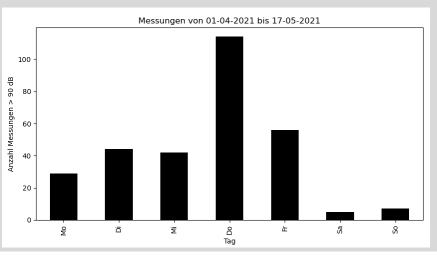
3'168 g copper 2'112 g aluminium 4'752 g graphite 8'184 g Li-ironphosphate 400 g separator 4'640 g plastic

91 % recovery rate

- In 2022 2.5% sales were 2ndLife (almost break-even)
- Grey energy 50% saved, through 21t material re-use
- Batteries:
  - 30% back in vehicles (2ndLife)
  - 65% into home energy storage (3rdLife)
  - 5% recycled (4thLife)
- Constantly finding new 2<sup>nd</sup> and 3<sup>rd</sup> life applications
- Expanding 4thLife with new processes

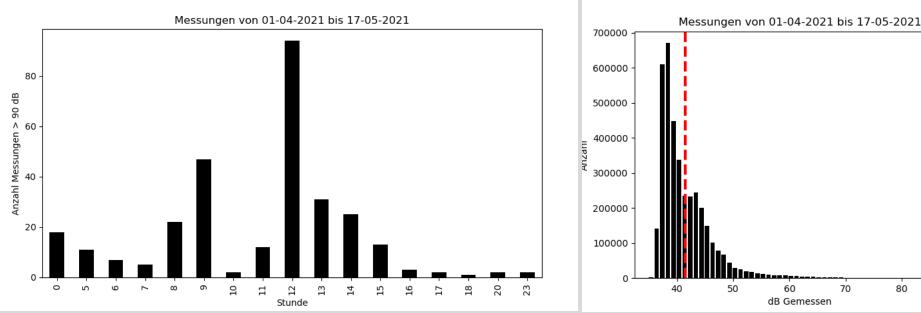


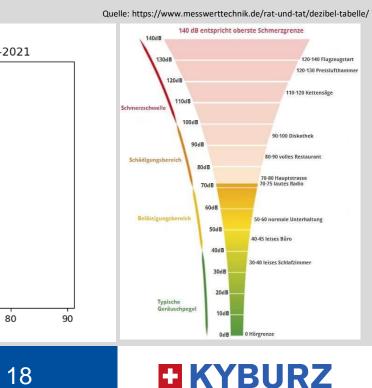
## How loud are we in our neighbourhood?



From 01.04.2021 until 17.05.2021 Measurements taken: 3,757,796 Measurements > 90 db: 299 (0.0079 %) Average SPL: 41 dB

Use data for constructive disagreement resolution

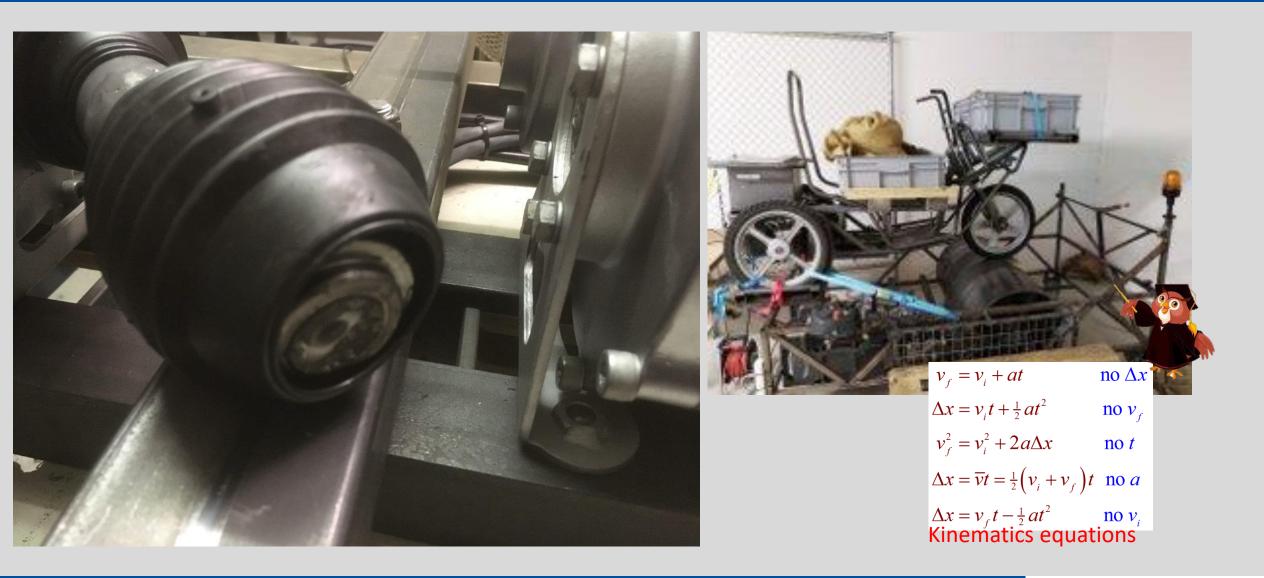




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## What can we learn about our products?







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## What can we learn about our products?



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## Kyburz Autonomous Delivery vehicles





Mobile depot box (eT1 / eT2)

Next big thing...





Autonomous delivery agent (eT3)



Driver assistance (Plus2)



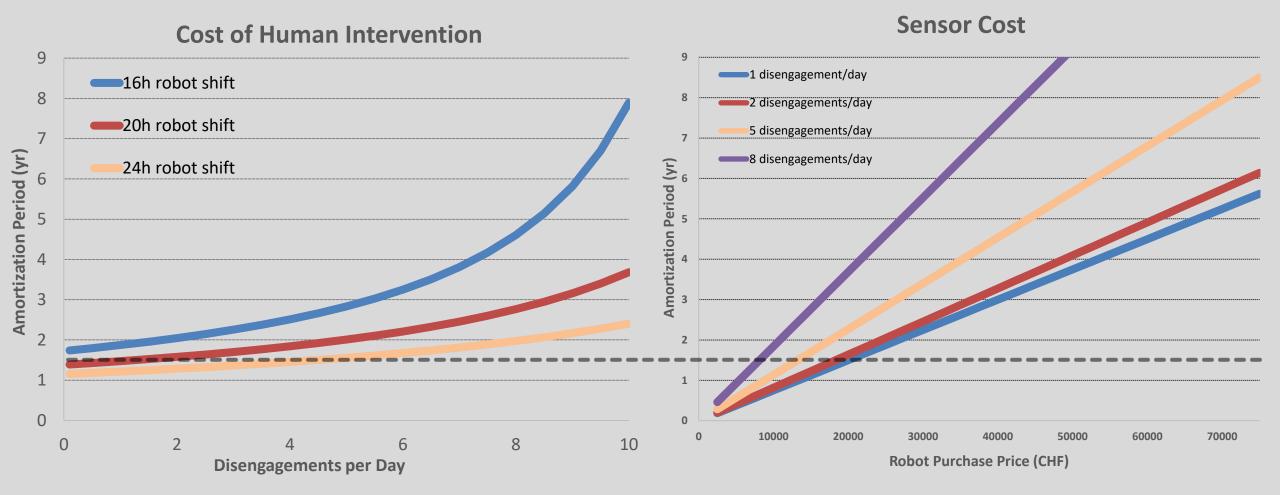
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- Built to perform BAD missions:
  - Boring: no one wants to drive the routes
  - Alike: missions are highly similar and repetitive
  - **Deterministic**: *few dynamic elements in the scenario*
- With characteristics which make them:
  - Available: few human interactions, quick charging
  - Safe: absent of unacceptable risk, foreseeable misuse
  - Secure: free of preventable defects and vulnerabilities



## **Economics of Autonomous Transportation**



Robots should be operated for long shifts without disengagement, quick charging, with cheap sensors

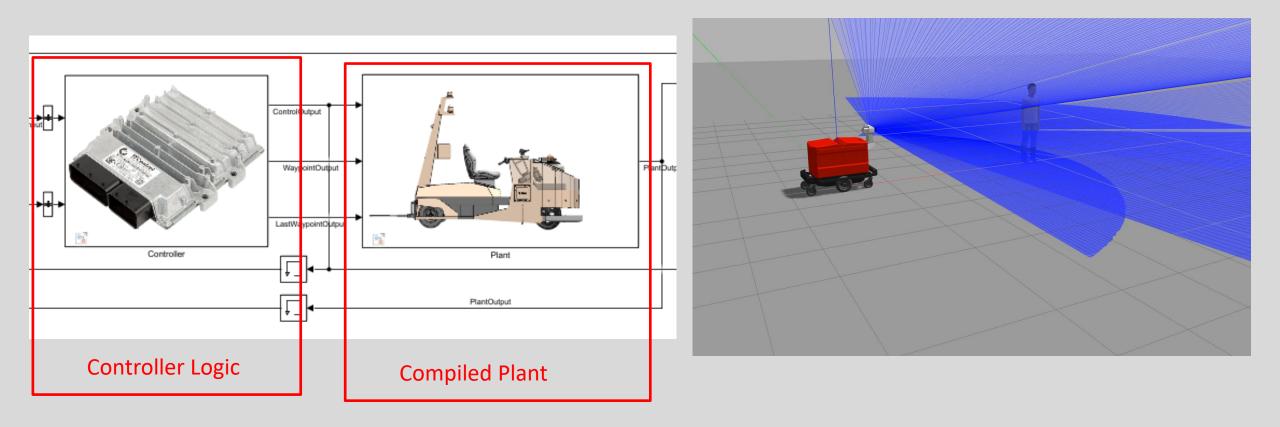
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## Redundancy of sensor systems



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## Simulation and Model-based Design







## What did we cover in the last 20 min?

- Kyburz applies what we have learned in University
- We try to innovate where necessary, apply what exists where possible
- Our innovations in a niche positively impact our society and environment
- We have fun at work!

